



Shrewsbury Road Surgery

'Mission Statement'

To provide good quality, safe, up-to-date, timely and cost effective medical care for the practice population

Shrewsbury Road Surgery

'Values'

Our Surgery Values support our Vision, Shape our Culture and reflect what we value the most. We use these as our identity in the services we deliver to our patients



QUALITY CARE

We have a single common definition of high quality care; it is Safe, Effective and a positive Patient Experience delivered by our team

PATIENT SAFETY

Our approach to patient care encompasses our commitment to safety, effectiveness, patient focused, efficiency and equity

PATIENT SATISFACTION

To ensure patient satisfaction we will deliver the right treatment, keep our patients safe, listen to our patients & provide equitable care every time

Shrewsbury Road Surgery

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